European Ombudsman

For a transparent, ethical and accountable EU-administration



Introduction



- Former journalist & Irish
 Ombudsman
- Open to all, in 24 languages
- Ensure EU administration adheres to highest standards of transparency, ethics, accountability
- Inspects EU documents
- Issues recommendations





European Network of Ombudsmen

- 95 offices from 36 European countries
 - EU Member State, EEA, candidate countries
- Shared expertise:
 - best practice exchange
 - parallel inquiries
 - Open Government Partnership
- Annual Network conference
 - In Brussels
 - 2017 Brexit: maximising transparency & certainty for citizens



Most complaints are about alleged lack of transparency





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Top complaint types

Transparency

- Refused access to documents or information (Brexit, TTIP documents, Commissioners' travel expenses, etc)
- EU decision-making behind closed doors
- Lack of lobbying transparency (tobacco lobbyists)

Ethics

- Alleged conflicts of interest among EU staff or Commissioners
- Alleged conflicts of interest in expert groups
- Stronger Code of Conduct for Commissioners

Problems with EU-funded projects or programmes

- Late payments
- Alleged discrimination in tender procedures
- Contractual conflicts



Top complaint types II

Fair and good administration

- Lack of good explanations for Commission's actions
- Citizen-friendliness
- Use of EU languages
- Get an answer in your own language

Respect for fundamental and procedural rights

- Right to be heard
- Timeliness
- Persons with disabilities
- Alleged discrimination

Complaints by EU staff or candidates for EU jobs

- Alleged discrimination
- EPSO procedures



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Danish case example I - EMA overhauled its transparency policy



- Complaint from Danish researchers (Cochrane Institute)
- EMA refused access to clinical trials (slimming pills)
- EO: No commercially sensitive information, they should be released



Danish case example II: ECB and G30 Membership

- Complaint filed by a Danish researcher (CEO)
- Functioning of the Group of 30 and ECB's involvement
- EO asked 16 questions, including about:
 - Composition and financing of the G30
 - Publication of agendas, contents of meetings
 - Number of meetings attended by ECB presidents
- Reply due by the end of September



Strategic pro-active work



- Strategic inquiries in case of systemic problems, e.g.:
 - Revolving doors
 - Conflicts of interest
 - Lack of transparency
 - Lack of "lobbying transparency"
- Deals behind closed doors?



Transparency & citizens' rights in Brexit negotiations





EO initiative on Brexit negotiations

- EO wrote to Commission & Council in February
- Commission promised in April "unique and unprecedented transparency"; published draft negotiating directives
- 3. EO also asked for publication of timeline, recommendations, reports on negotiation rounds, position papers, stakeholder input, etc.
- 4. Very positive start to be monitored
- Cooperation with Network of Ombudsmen on citizens' rights



Push for reform of Commissioners' ethics





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New Commissioners' Code of Conduct

- Longer cooling-off periods (two years for Commissioners, three years for Presidents)
- Tightened rules on declarations of interest
- 'Independent' ethics committee
- Regular information about Commissioners' travel expenses



Strategic inquiry - Council transparency

What positions are governments taking in Brussels?



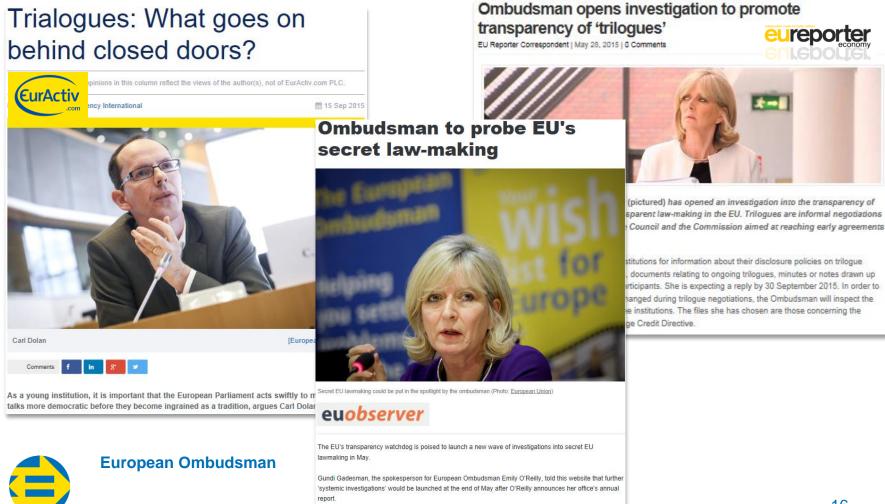


Inquiry into Council transparency

- Need for public scrutiny during discussions on draft EU laws
- Concerns transparency of COREPER (ambassadors) and over 150 other committees/working parties
- EO asks for info on completeness of Council register of documents, accessibility
- Progress: New recording system
- Open questions: e.g. about transparency of Member States positions



Trilogues transparency How the deals are done



Trilogue transparency - EO inquiry

- 2016: EO proposed improvements to trilogues transparency
- EP, Council, Commission committed to work on:
 - 1. Trilogues calendars, agendas, list of participants
 - 2. Agreed in IIA to joint database for trilogues
 - Council to discuss publishing its opening mandate
- Four-column documents: ongoing Court case
- EO asked for update by November 2017



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